

Flooding Questionnaire

Disclaimer

We will store your name and information contained within this questionnaire. This information will be used by Staffordshire County Council and potentially by other partners with statutory interests in flooding, to understand the nature of past flooding. This information will not be shared publicly and will not be shared within any insurance related companies. We will not identify your property as having previously flooded with any public or private body without your express consent. We may contact you to ask more questions about flooding in the future.

If you consent to the above please tick this box

Please note if you do not tick this box, we will not be able to take your responses on board in line with data confidentiality and General Data protection Regulations. (GDPR)

Please complete the following questions:

Return in the post to / or scan and email

Address: Flood Risk Management, Highways Depot, Trent Valley Road, Lichfield, WS13 6EU or

email: flood.team@staffordshire.gov.uk

You may not specifically receive a reply confirming receipt of your posted flood questionnaire, if you require a receipt confirming we have received your questionnaire – please email flood.team@staffordshire.gov.uk with Name and Address and we will respond.

About You

Name	
Address (Including Postcode)	
Day Time Telephone Number	
Email Address	

General Property Information

Is the Property?	Residential <input type="checkbox"/>	Commercial <input type="checkbox"/>
Approximate age of Property?		
Type of Residential Property?	Detached / Semi-Detached / Terraced / Bungalow / Flat / Basement (Please circle as appropriate)	
How long have you lived in the property?		
Do you?	Rent <input type="checkbox"/>	Own <input type="checkbox"/>

Flooding Information

Question																											
1	Was your property effected by flooding	Yes <input type="checkbox"/> No <input type="checkbox"/> If no please go to Question 11																									
2	What was the date of the flooding?																										
3	What was the Time of the flooding?																										
4	What was the duration of the flooding?																										
5	Did you have flooding inside your property?	Yes <input type="checkbox"/> No <input type="checkbox"/> If yes which rooms please write below:																									
6	What time did flood waters enter your house?																										
7	What is your best estimate of depth of flooding Internally?	_____ M / _____ CM e.g. 0M / 25cm																									
7	Did the flooding affect outside areas of your property? E.g. gardens driveway etc																										
8	What is your best estimate of depth of flooding Externally?	_____ M / _____ CM e.g. 0M / 25cm																									
9	To your knowledge did the water come from – (you can tick more than one box)	A drain on your property <input type="checkbox"/> A Road Side Gully <input type="checkbox"/> Surface Water flows <input type="checkbox"/> Sewer (Surface or Foul) <input type="checkbox"/> Canal Breach <input type="checkbox"/> River or Watercourse <input type="checkbox"/>																									
10	Has flooding happened before?	Yes <input type="checkbox"/> No <input type="checkbox"/> If yes when was this: <table border="1" data-bbox="624 1601 1485 1825"> <thead> <tr> <th>Day</th> <th>Month</th> <th>Year</th> <th>Time</th> <th>Internal Yes/No</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>	Day	Month	Year	Time	Internal Yes/No																				
Day	Month	Year	Time	Internal Yes/No																							

11 Space is included below for your observations about where the floodwater came from (Direction), which areas were affected, how it reached your property or any comments that you wish to make. We welcome drawings / diagrams to help explain flow paths etc...

We are very keen to collect any photos that you may have taken of the recent flooding. If you have photos you would be willing to share with us please state when they were taken, where from and what they were looking at. If you have electronic copies of images please email them to us at: flood.team@staffordshire.gov.uk (Please note there is a 20mb file size limit).